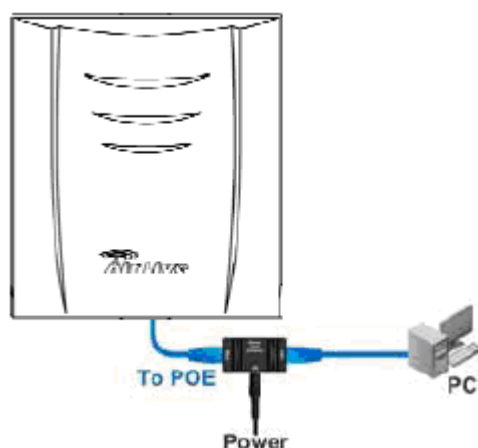


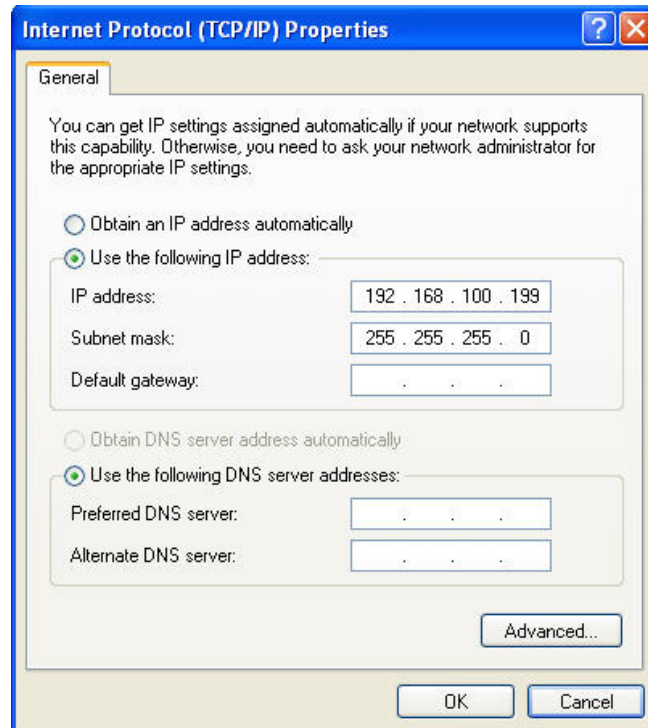
Couldn't Enter WH-5420CPE Web Management

The WH-5420CPE can be managed remotely by a PC through either the wired or wireless network. The default IP address of the WH-5420CPE is **192.168.100.252** with a *subnet mask* of 255.255.255.0. This means the IP address of the PC should be in the range of 192.168.100.1 to 192.168.100.251. To prepare your PC for management with the WH-5420CPE, please do the following:


1. Connect your PC directly to the LAN port on the DC Injector of WH-5420CPE



2. Set your PC's IP address manually to 192.168.100.199 (or other address in the same subnet) You are ready now to configure the WH-5420CPE using your PC.



Please help check the followings :

- As WH-5420CPE is powered on, please install the cable between WH-5420CPE and PC and check whether the network icon is like the picture.  If so, WH-5420CPE and PC are connected successfully. And the Link Led is on. If the LAN is not normal, please try to re-power WH-5420CPE.
- After WH-5420CPE is on, please wait until the boot procedure finish. It is about 1-2 minutes. Please use ping command to check whether the connection is ok. Please refer to the below. If WH-5420CPE responses, it means the connection is ok. Please help execute the command like below : “arp -d”. Please execute the command many time until it shows the message “ The specified entry was not found.

```
C:\Documents and Settings\Administrator>ping -t 192.168.100.252
Pinging 192.168.100.252 with 32 bytes of data:
Reply from 192.168.100.252: bytes=32 time<1ms TTL=128
Reply from 192.168.100.252: bytes=32 time<1ms TTL=128
Reply from 192.168.100.252: bytes=32 time<1ms TTL=128
Reply from 192.168.100.252: bytes=32 time<1ms TTL=128
Reply from 192.168.100.252: bytes=32 time<1ms TTL=128
```

```
C:\>arp -d
The specified entry was not found
```

- If the PC has more than one network card, please avoid setting the same segment IP address as the one that is connected to WH-5420CPE.

After doing the above steps, if it still could not enter web console, please help reset the WH-5420CPE to factory default setting.

Reset to Factory settings

Please power on WHA-5420CPE and wait about 1 minute 40 seconds, and the WH-5420CPE will finish booting.

And please reset the Access Point's Settings to factory defaults by pushing a paperclip in the RESET hole on the PCB panel. Push and hold for around 8 seconds Doing so will clear your current configuration.

